



Computer Friendly

Computer training

using informal and friendly courses



Newsletter May 2018

www.cfsta.org
email: courses@cfsta.org



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Computer Friendly - June/July 2018 Timetable



Ref	Course	Fees	Day	No. of sessions	Start	Times
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St Albans

<u>Fleetville Community Centre</u>						
	Drops-Ins	Free	Mon	Weekly	Ongoing	10:00 - 13:00
940	Vis Impaired - Assessment	Free	Mon	By Appt.	Ongoing	10:00 - 13:00
951	Vis Impaired - Training	Free	Wed	By Appt	Ongoing	10:00 - 12:00
979	Travel Workshop	£10	Wed	1	27 June	14:30 - 16:30
980	Social Media Workshop	£10	Tues	1	17 July	16:00 - 18:00
981	Stay Safe Online	£16	Mon	2	4 & 18 June	14:00 - 16:00

<u>Fleetville Infants School</u>						
982	Making Music Workshop	£20	Sat	1	2 June	10:30 - 15:30
984	Starting off with Android tablets	£20	Wed	4	20 June	10:00 - 12:00

<u>The Marlborough Science Academy</u>						
985	Further Word	£40	Wed	5	6 June	19:00 - 21:00

<u>Marshalswick Baptist Church</u>						
	Drops-Ins	Free	Thurs	Weekly	Ongoing	13:30 - 16:30
	One-to-One Help Sessions	Free	Thurs	By Appt.	Ongoing	13:30 - 16:30

Harpenden

<u>The Skew Bridge</u>						
	Drops-Ins	Free	Tues	Weekly	Ongoing	10:00 - 13:00
969	One-to-One Help Sessions	Free	Tues	By Appt.	Ongoing	11:30 - 12:30
987	Apple Mac Workshop	£10	Wed	1	13 June	14:30 - 16:30
986	Getting more from Android Tablets	£30	Fri	5	22 June	14:00 - 16:00

<u>Harpenden Library</u>						
988	Starting off with iPads	£20	Fri	4	8 June	13:00 - 15:00

<u>Harpenden Indoor Bowling Club</u>						
989	Getting more from Windows	£30	Wed	5	6 June	10:45 - 12:45
990	eBay	£32	Tues	4	5 June	10:45 - 12:45
991	Digital Photography	£40	Wed	5	6 June	13:15 - 15:15

'Click' on Course name or venue to see further details.

Please book early, as courses are very popular. Phone 020 3239 1559 - local rate.

Mondays, Wednesdays and Fridays from 10:00am to 1:00pm only.

You can leave an answerphone message at other times and one of the team will get back to you.

Timetables are subject to change.

Computer Friendly - September 2018 Timetable



Ref	Course	Fees	Day	No. of sessions	Start	Times
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St Albans

Fleetville Community Centre						
	Drops-Ins	Free	Mon	Weekly	Ongoing	10:00 - 13:00
1000	Vis Impaired - Assessment	Free	Mon	By Appt.	Ongoing	10:00 - 13:00
1001	Vis Impaired - Training	Free	Wed	By Appt	Ongoing	10:00 - 12:00
1002	Starting off with Windows	£20	Thurs	5	13 Sept	10:00 – 12:00
1003	Google - All it has to Offer Workshop	£10	Wed	1	12 Sept	10:00 – 12:00

Fleetville Infants School						
1004	Getting more from Android	£30	Mon	5	10 Sept	10.00 - 12.00
1005	Starting off with Apple iPads	£20	Fri	4	14 Sept	10.00 - 12.00
1006	Searching the Internet Workshop	£10	Wed	1	3 Oct	10.00 - 12.00

The Marlborough Science Academy						
1007	Excel	£48	Wed	6	19 Sept	19.00 - 21.00

Marshalswick Baptist Church						
	Drops-Ins	Free	Thurs	Weekly	Ongoing	13:30 - 16:30
1008	One-to-One Help Sessions	Free	Thurs	By Appt.	Ongoing	13:30 - 16:30

Harpenden

The Skew Bridge						
	Drops-Ins	Free	Tues	Weekly	Ongoing	10:00 - 13:00
1009	One-to-One Help Sessions	Free	Tues	By Appt.	Ongoing	11:30 – 12:30
1010	Starting off with Android	£20	Mon	4	10 Sept	14:00 – 16:00
1011	Cloud Storage Workshop	£10	Tues	1	18 Sept	14:00 – 16:00
1012	Photos Workshop	£10	Wed	1	17 Oct	14:00 – 16:00

Harpenden Library						
1013	Getting more from Apple iPads	£30	Fri	5	14 Sept	14.00 - 16.00

Harpenden Indoor Bowling Club						
1014	Word	£48	Tues	6	18 Sept	10.45 - 12.45
1015	Social Media	£40	Thurs	5	20 Sept	13.15 - 15.15
1016	Getting more from Windows	£30	Thurs	5	20 Sept	10.45 - 12.45

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Heard of My St Albans Account?

What colour bin is it this week?

How often have you heard this or said it yourself? And how do you find out: -on the telephone phoning SADC Customer Services?

Well, there is an easier way: **'My St Albans Account'**. SADC have been working hard to implement an easy way of accessing this on our phone or tablet as well as our computer. Instead of delving into the bowels of the website, the **My St Albans Account** does it all for you, pointing you to the most common parts and using online forms as you go.

When you sign up using your email address, all you need to do is add your address and it shows you the answers.

Here is the recycling 'widget' showing when the next collections of your recycling bins are due. And if they missed yours you can report it here, and should you need a new bin or lid then you can order them. For each of these you get a case number should you need to follow up by phone or letter. To go directly to the webpage describing how to sort your rubbish and opening times of the recycling centres, just click on the widget below saying 'Recycling'.

 **My Bins and Recycling**

	Type	Next Pickup	Issue?
	Landfill	Thu 03 May	Report
	Garden	Fri 11 May	Report
	Food	Thu 03 May	Report
	Recycling	Fri 11 May	Report

Report a missed collection or request a replacement bin by clicking on an item above.

Would you like to have your bulky waste reused and recycled? [Click here for more information.](#)

My Recycling

Click here to see more recycling information

 **My Councillors**

Your district councillors are:



Cllr Ellie Hudspith (Liberal Democrat)



Cllr Chris White (Liberal Democrat)



Cllr Gerard McHale (Liberal Democrat)

Your county councillor is:



Cllr Chris White (Liberal Democrats)

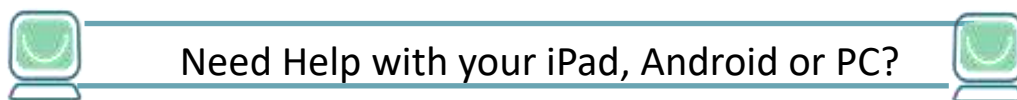
Who is my Councillor and how do I get in touch with them?

Your Councillors are also shown and you can email them directly from here. Maybe you need to register to vote, especially if you have just moved into the area, so below the Councillor box is the link to the right place on the government website www.gov.uk/register-to-vote

One of the key features of the new 'My St Albans Account' is the way it works well on smartphones and tablets. Each of the boxes on the front page is a 'widget', and like tiles they organise themselves to fit the device you are using, so on a smartphone all the widgets turn into a vertical stream which you can flick through to get to where you want to be.

To Sign up, go to the St Albans District Council webpage, <http://www.stalbans.gov.uk> and click on it on the navigation bar on the left. Here you can sign up, log in or go to the video tutorials which show you how to do it.

As part of supporting the launch, SADC have funded us to run free workshops in St Albans and Harpenden to show you and help you sign up. Watch out for more free Workshops in September and October. For those new to smartphones, tablets and computers we are also providing 10 free places each half-term on our 'Starting off with' courses designed to show you all the basics for Apple iPad and Android tablets and smartphones, and Windows computers. Should you know anyone who could take advantage of these, then give them our number.



Just come to one of our Drop-Ins:

- Mondays 10 - 1 Fleetville Community Centre
- Tuesdays 10 - 1 The Skew Bridge Pub, Harpenden
- Thursdays 1:30 - 4:30 Marshalswick Baptist Free Church





Stay Safe Corner



Had an email from HMRC recently?

Here are the good, the bad and the ugly!



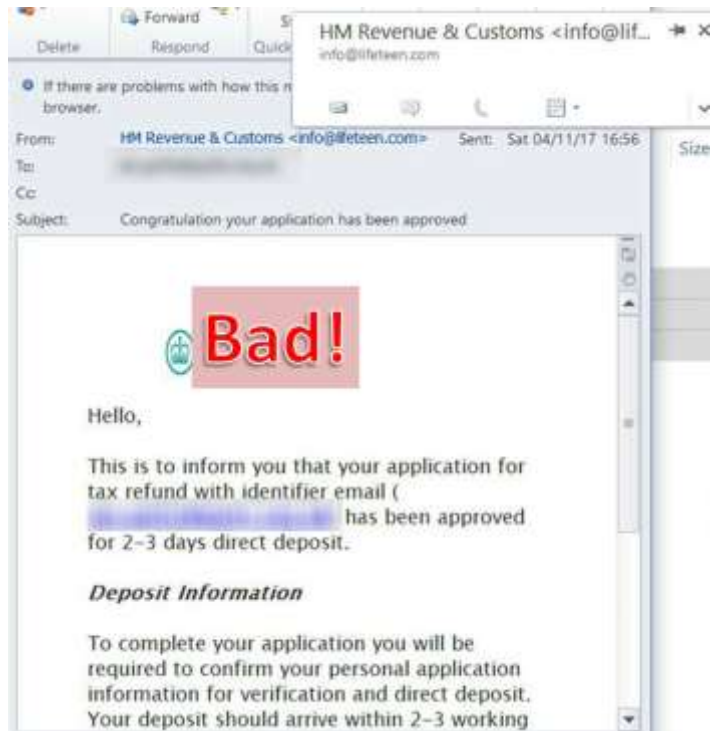
You must check the underlying email address is correct by hovering over it on a laptop, or click on the EMAIL ADDRESS, (Not the Email!) to reveal it on a tablet or phone.



Dear customer,

Have you had a chance to browse through our brand new online guide?
Did you know that your personal tax account allows you to manage your tax affairs with HMRC online, quickly and simply – bringing together all your tax information, in one place?
It's secure, personalised, available 24/7 and can be accessed from your computer, mobile phone or tablet.
There are many services in your personal tax account. For instance you can:

- [check your tax code](#)



For information on what might be a phishing email see HMRC's guidance here:

<https://www.gov.uk/government/publications/genuine-hmrc-contact-and-recognising-phishing-emails>

Section 2.



Volunteers Needed



Well not your country.....

But **we** need Volunteers!

We have helped you get some confidence: how about giving someone else confidence? We need volunteers so here's your chance to give back.

We need helpers for:

Helping iPad, Android & PC courses

Designing Posters & Leaflets

Distributing Poster & Leaflets

Giving advice at Drop-in Centres

Just email admin@cfsta.org for a Volunteer Application form or call 0203 3239 1559