

Computer Friendly



COVID secure drop-ins at the Quaker Meeting House, Harpenden

We are pleased to announce the resumption of our Harpenden drop-in service, formerly at the Skew Bridge pub, now at the **Quaker Meeting House**, 12 Southdown Road, effective from **Thursday 5th November 2020**.

In view of the current COVID19 restrictions, this will be in a modified form with all the expected safeguards in place. We aim to have three volunteers on site, but you will not sit with them to solve problems as in the past, unless it is a minor issue then a Perspex screen separator will be used for the engagement. Instead, you will be shown to a socially distanced and sanitised desk with a PC running a Zoom video call to a remote helper; no prior knowledge of Zoom is required. During the call, you will be able to show your device and discuss your issue with the remote helper.

Masks, gloves and sanitiser will be on hand and 2-metre distancing will be maintained at all times; we would ask you to bring a mask and wear it whilst in the Meeting House. In accordance with government rules, we are restricting the number of concurrent people in the room to six, so three visitors can be accommodated concurrently, with up-to two engaged with remote helpers on video calls. Additional visitors will be asked to remain in the waiting area or possibly outside the building.

Because of the increased time needed for setup and teardown, we are reducing the **opening hours from 10am to 12 noon each Thursday**. Preference will be given to visitors who pre-book a slot, so please call **01727 617359** in advance if possible.

<u>The Quaker Meeting House</u> is located at the town end of **Southdown Road** opposite the Common, not far from the **Public Halls** and we are in **room 3**, which is a right turn at the entrance. Unfortunately, there is limited parking nearby (the Meeting House has a very small car park) but several public car parks are within walking distance.

We look forward to seeing you!